Dear Colleagues,

We hope that the first day of remote teaching has gone smoothly for you and your students. We wanted to share a few important updates with you and will continue to do so throughout the week. Additionally, we wanted to make you aware that two virtual workshops that we facilitated on Friday are now available for viewing (information below).

1) Please read the [message from Provost Cudd](mailto:teaching@pitt.edu) to all Pitt faculty members on March 20. The message addresses significant topics like:

   - access to faculty offices and labs for instructional purposes.
   - guidance for grading.
   - thesis defenses and other milestones.
   - teaching assistants and teaching fellows.
   - academic term dates.
   - summer term planning.
   - Student Opinion of Teaching Surveys.
   - resources for teaching remotely.

We also recommend that you read Provost Cudd's [message to students](mailto:teaching@pitt.edu) as well.
2) **The Study Lab On Demand**, offered by the Dietrich School of Arts and Sciences, provides online modules to help students succeed in a new learning environment. The modules are free and available to any Pitt student. Students can get insight from peer tutors and build study skills with the Study Lab On Demand's video tutorials and online skill building modules.

3) **Last week’s recorded virtual workshops and office hours are still available for viewing**, including two new installments from Friday, March 20:

   - Working with Teaching Assistants for Remote Instruction
   - Virtual Panel: Understanding Our Students (audio only)

   We are finalizing details for additional offerings this week and will announce the schedule once confirmed.

4) Please direct technical questions (related to software, home network connections, your computer, Zoom, basic LMS questions, etc.) to the Help Desk, 412-624-HELP. They are open 24 hours.

5) If you contact the Teaching Center (teaching@pitt.edu or 412-648-2832) we will respond as quickly as possible, as we work to triage the calls/emails and get them directed to the right person.

6) Our remote hours of operation for the week of March 23-27 will be 8:00 a.m. to 8:00 p.m.

7) See our new guidelines for communicating with students as classes resume.

   Sincerely,
   University Center for Teaching and Learning