PRODUCT ANNOUNCEMENT

AU Clinical Chemistry Systems

AU400/400e, AU640/640e, AU2700/AU2700 plus and AU5400
Change in lot number sequence

March 2017

Dear Valued Customer,

Beckman Coulter wishes to inform you of a change to our lot number sequence for all Beckman Coulter AU reagents.

In our reagent manufacturing site we allocate the lot number of the reagents on a sequential basis. The 4 digit lot number sequence which appears on our reagent vials, and which is also incorporated into our bar codes, is currently approaching its maximum limit of 9999. The lot numbering series for AU reagents has reverted to number 1000.

This change will impact AU400/AU400e/AU640/AU640e/AU2700/AU2700 plus/AU5400 customers who use the analyzer software features for Advanced Calibration and/or Multi-Reagent Switch. With these features activated the software logic for assigning the sequence order in which reagent bottles are used, is such that the lower lot numbers are used before the higher lot numbers. This behaviour of the AU software logic could allow older reagents to remain on-board the analyzer longer than normal while newer reagent lots are continuously loaded onto the system.

For AU400/AU400e/AU640/AU640e/AU2700/AU2700 plus/AU5400 customers using Advanced Calibration and/or Multi-Reagent Switch, before loading a reagent with lot number ≥ 1000 please ensure that all vials of the same reagent with lot numbers 7XXX, 8XXX and 9XXX are fully used and removed from the analyzer.

On AU480, AU680 and AU5800 reagent prioritization is performed according to expiry date, so the switch to lower lot numbers with newer reagents will have no effect.

Please note that this change in lot numbers may also have an impact on your inventory control system if it prioritizes the use of reagents according to lot number.

If you have any questions regarding this letter, please contact the Beckman Coulter Customer Support at 1-800-854-3633 from the United States and Canada, +353-65-6831170 in Europe or your local Beckman Coulter Representative. For your convenience, the electronic format of this Product Announcement Letter is available through techdocs.beckmancoulter.com.
Thank you for your continued support of Beckman Coulter products and services.

Sincerely,

Kerri Breasley
Product Manager
Chemistry Systems Beckman Coulter, Inc.